# **Annual Audit Report – 2021**



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## 1. Introduction

The year 2021 proved to be a transformative period for 14Wealth, as the company experienced significant growth across various metrics. This growth was driven by increased client investments, an upward trend in withdrawal volumes, and the successful continuation of the company's investment strategies. The year also marked the company's sustained commitment to providing excellent customer service, optimizing its platform, and adhering to international regulatory standards.

2021 was a year of challenge and opportunity, as the global financial landscape remained volatile. Despite this, 14Wealth not only met but exceeded expectations. We strengthened our position as a trusted financial services provider, built upon transparency, and ensured our client base continued to grow and thrive.

This report provides a comprehensive overview of 14Wealth's performance in 2021, including an in-depth analysis of financial results, operational advancements, and regulatory compliance. It also highlights areas for improvement and sets the stage for future growth as we head into 2022 and beyond.

#### 2. Financial Performance Overview

2021 was a year marked by an upward trajectory for both investments and withdrawals. As the company continued its global expansion, more clients chose 14Wealth as their preferred platform for investments, leading to increased total investments. Additionally, there was a notable rise in withdrawals, a trend that highlighted the platform's commitment to liquidity and client satisfaction.

#### **Total Investments Received**

• **\$6.4 million** in total investments, a **15% increase from 2020**. This increase came as a result of our strategic marketing efforts and the introduction of more tailored investment plans that resonated with new and returning investors.



#### **Total Withdrawals Processed**

• \$7.2 million in withdrawals, marking an 18% increase from 2020. The increase in withdrawals reflected the growing popularity of our platform, as more investors opted to liquidate portions of their investments for personal use.

#### **Profit Distribution**

A total of \$2.5 million was distributed as profits throughout 2021. These profits were
distributed on a weekly basis, ensuring that investors experienced a steady and
predictable income stream. The continued implementation of weekly distributions
fostered positive relationships between 14Wealth and its investors.

In summary, 2021 was a financially successful year for 14Wealth, with key financial metrics showing a positive upward trend. The company's careful management of funds and consistent distribution mechanisms helped maintain investor trust and satisfaction.

## 3. Profit Distribution and Client Interaction

One of the cornerstones of 14Wealth's success is our ability to provide regular and predictable profit distributions to our clients. The consistency and transparency of these distributions in 2021 played a vital role in ensuring high retention rates among our investors.

## **Weekly Profit Distribution**

 On average, \$48,000 was distributed to investors each week. This regular distribution helped investors rely on 14Wealth for consistent returns, contributing to the platform's growing reputation as a reliable investment service.

#### Client Feedback

- Client engagement remained at historically high levels. Investor feedback throughout the year continued to highlight satisfaction with the regularity of profit distributions, transparency, and the ease of access to their funds.
- Client Retention: Over 80% of investors in 2020 reinvested in 2021, showing a high level of trust in the platform and our ability to deliver value. Many new investors also chose to stay on the platform long-term, opting for investments in higher-yield plans.



We believe this high retention rate is a testament to our commitment to transparency, investor satisfaction, and reliable profit delivery. Clients consistently cited the clear communication about profits and withdrawals, as well as the ease of accessing their funds, as key factors in their decision to continue investing with 14Wealth.

# 4. Withdrawals Processed and Customer Activity

A significant trend observed in 2021 was the growing volume of withdrawals exceeding total investments, which points to the liquidity needs of investors and their trust in the system. While the total investments increased significantly in 2021, investors' tendency to withdraw funds, especially those from foreign markets, showed that there was a strong demand for liquidity.

#### Withdrawals Processed

• The company processed **\$7.2 million** in withdrawals, surpassing total investments by **\$800,000**. This higher-than-expected withdrawal figure is indicative of the platform's ability to attract high-net-worth individuals who demand liquidity in a timely manner.

#### **Investor Behavior**

- Foreign Investors: A noticeable trend was the preference for withdrawals in USD, with foreign clients accounting for 70% of all withdrawals. This trend was consistent with past years and highlights the preference for secure, liquid, and easily accessible currency.
- Local Investors: Domestic investors in Pakistan continued to prefer withdrawals in PKR, accounting for 30% of the withdrawals processed. The ease of transferring funds within the local banking system likely contributed to this preference.

This behavior further solidified 14Wealth's position as a globally attractive platform that caters to both international and local investors. The preference for liquidity in withdrawals also highlighted the need for 14Wealth to continue improving its withdrawal processing systems to ensure prompt and seamless transactions.



# 5. Compliance and Regulatory Overview

Compliance with international regulatory standards remained a top priority for 14Wealth in 2021. Adhering to both local and global regulations ensures that we maintain the trust and confidence of our investors. As we continue to scale globally, staying compliant with industry regulations is crucial.

## **AML and KYC Compliance**

 In line with our commitment to fight financial crime, 14Wealth fully complied with Anti-Money Laundering (AML) and Know Your Customer (KYC) regulations in 2021. We ensured that all investors underwent thorough verification processes to mitigate the risks of illegal activities and fraud.

## **GDPR Compliance**

 As part of our global expansion efforts, 14Wealth continued to uphold GDPR (General Data Protection Regulation) compliance, ensuring that client data privacy was always protected. This commitment to client confidentiality enhanced investor confidence in the platform.

#### **External Audits**

 Throughout 2021, the company underwent several external audits, all of which were completed successfully. These audits confirmed 14Wealth's adherence to financial reporting standards, anti-money laundering regulations, and other global best practices. The completion of these audits is a testament to the company's commitment to transparency and accountability.



# 6. Fund Management and Strategy

In 2021, 14Wealth continued its strategy of low-risk investments, with an emphasis on long-term stability and growth for its investors. The portfolio maintained a diverse mix of assets designed to minimize risk while ensuring steady returns.

## **Investment Strategy**

• The strategy in 2021 was largely focused on stable investments, including government bonds, blue-chip stocks, and diversified real estate projects. These investments were selected to ensure consistent returns with minimal risk exposure.

## Plans for 2022

 Moving into 2022, 14Wealth plans to further diversify its portfolio by exploring opportunities in emerging markets and higher-yield sectors, such as renewable energy and technology. However, risk management will continue to be a top priority, ensuring that investments align with the risk tolerance of our client base.

# 7. Operational Efficiency and Technology

2021 was a year of technological advancement for 14Wealth. As the number of clients continued to grow, it was crucial to upgrade the platform's infrastructure to support the increasing demands. Operational efficiency also received considerable attention, ensuring that processes were streamlined to meet the needs of a larger client base.

## **Platform Upgrades**

 Significant upgrades were made to our infrastructure in 2021 to ensure seamless user experiences. These upgrades included enhancing server capacity and improving transaction processing times, ensuring that clients could make withdrawals and investments without delays.

## **Cybersecurity Investments**

 Cybersecurity remained a core focus. In 2021, 14Wealth increased its investment in encryption and fraud prevention systems to protect client data and assets from malicious actors. Regular security audits were conducted to identify vulnerabilities and ensure robust protection.



## **Client-Facing Features**

 We introduced a new client dashboard that allowed investors to track their investments, profits, and withdrawals in real time. This new feature provided greater transparency and empowered clients to make informed decisions about their portfolios.

## 8. Risk Assessment and Fraud Prevention

As part of 14Wealth's commitment to safeguarding client assets, the company continued to enhance its risk management protocols and fraud detection systems.

#### **Fraud Prevention Measures**

 Our proactive fraud detection systems were strengthened in 2021, utilizing artificial intelligence (AI) and machine learning (ML) to identify unusual activities in real-time.
 These systems were further augmented with human oversight to ensure that all flagged transactions were thoroughly investigated.

## **Collaboration with Regulatory Bodies**

 We continued to collaborate with international regulatory bodies to stay ahead of potential threats. These collaborations enabled 14Wealth to remain in compliance with evolving financial regulations across the global markets.



# 9. Management and Organizational Structure

To support the company's growth, 14Wealth continued to expand and streamline its management structure. The leadership team remained focused on improving internal processes to accommodate the increasing number of investors and the global reach of the platform.

## **Leadership Team**

 The management team worked tirelessly throughout 2021 to optimize operations, improve client support, and enhance overall business performance. Their leadership allowed 14Wealth to stay on track despite the challenges presented by the global market.

#### **Audit Team**

 The internal audit team remained committed to ensuring the accuracy of financial reports and compliance with regulatory standards. The team worked alongside external auditors to verify the integrity of all financial activities.

# 10. Summary of Key Findings

- Growth: 15% increase in investments, and 18% increase in withdrawals in 2021.
- **Client Engagement:** The weekly profit distribution model continued to promote high levels of client satisfaction and retention.
- Compliance: Full adherence to AML, KYC, and GDPR regulations.
- **Fraud Prevention:** Strengthened security protocols helped safeguard client investments.
- **Operational Efficiency:** Enhanced infrastructure and cybersecurity investments ensured smooth functioning and client protection.



## 11. Conclusion and Recommendations

2021 was a year of stability and growth for 14Wealth, with positive financial performance, high client engagement, and strong operational improvements. However, as we look toward 2022, there are several areas for further improvement:

- Increase Investment Options: Expanding the portfolio to include more higher-yield opportunities.
- **Enhance Client Support:** Improve support channels to offer more personalized experiences for investors.
- **Strengthen Technology:** Continue to invest in technology to meet the growing demands of our global investor base.

# 12. Charts and Graphs

- Chart 1: Financial Overview (2020–2024)
- Chart 2: Profit Distribution Over Time
- Chart 3: Withdrawals vs. Investments by Region (2021)
- Chart 4: Growth in Client Activity (2020–2021)

# **Appendix**

- Financial Statements (2021)
- Investment and withdrawal data for 2021.
- Profit distribution breakdown.
- Compliance Documentation: AML/KYC certification and GDPR compliance report.



Final Remarks:
2021 was another year of progress for 14Wealth. The company's focus on transparency, compliance, and operational efficiency helped it achieve solid growth. We look forward to continuing this upward trend in 2022.
End of Report